



## The Royal Bank of Scotland Group plc - Pre-close Trading Update

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### Introduction

The Royal Bank of Scotland Group ('RBS') will be holding discussions with analysts and investors ahead of its close period for the year ending 31 December 2005. This statement sets out the information that will be covered in those discussions.

Comments in this statement are based on expected trends between 2004 and 2005, as if IFRS had applied in full to our results for both 2004 and 2005. Comments relate to expected results for the full year, unless otherwise stated.

### Summary

RBS has continued to perform well in 2005 and our results are expected to be in line with market expectations. Highlights of the Group results for 2005 are expected to include good growth in income, both organically and in total, a continuing high level of efficiency, good overall credit metrics and delivery of the expected benefits from recent acquisitions.

### Income and Margins

**Income mix:** The mix of income in 2005 is expected to be similar to that in the first half, with a growing proportion coming from our various overseas activities. It is expected that our income from unsecured lending to UK consumers will continue to account for less than 10% of total income in 2005.

**Non-interest income:** Non-interest income, which is expected to account for over 60% of total income, has continued to grow strongly in 2005, reflecting good growth in banking fee income, financial markets income and insurance premium income.

**Lending and deposit volumes:** During 2005 the Group has continued to achieve good growth in lending and deposits across its banking activities. Large corporate and mortgage lending have continued to expand more rapidly than unsecured personal lending, where growth has slowed to more normal levels after strong growth in recent years.

**Margins:** The Group's net interest margin in the full year 2005 is expected to be slightly lower than in the first half of 2005, principally due to proportionally higher growth in large corporate and mortgage lending and because the US yield curve has flattened further.

### Divisions

Corporate Banking and Financial Markets continues to perform strongly, with 2005 income benefiting from strong growth across a broad range of customers, products and geographies. Retail Markets continues to achieve good growth in income, with slower growth in unsecured lending and good growth in deposits, reflecting the transition in consumer behaviour which we anticipated. New business margins in personal banking products have shown signs of improvement in the second half.

Citizens continues to perform well despite the reduction in margin caused by the further flattening of the US yield curve, and is making good progress on the integration of Charter One. RBS Insurance has continued to grow its income, in very competitive conditions in motor insurance, and has completed the integration of Churchill. Ulster Bank has seen continued strong growth in good market conditions.

### Expenses

The Group continues to focus on efficiency, and it is pleasing that we have maintained our low cost:income ratio while achieving strong growth in volumes and investing across the Group to support current and future income growth. The Group's cost:income ratio for 2005 as a whole (excluding acquisitions) is expected to be similar to the first half.

## Credit Quality and Provisions

Overall credit metrics are expected to have improved in 2005, with the total charge for provisions representing a lower proportion of total loans and advances. The total charge for provisions is expected to be in line with market expectations.

In Retail Markets, the charge for provisions is expected to continue to reflect the seasoning of unsecured lending which grew strongly in recent years, together with very low provisions on the growing mortgage balances. There are signs that the increase in unsecured personal lending arrears may be levelling off, but it is too early to conclude that arrears have peaked. Small business credit quality remains stable. In Corporate Banking and Financial Markets, credit conditions remain benign and it is expected that CBFM credit metrics for 2005 will show an improvement from 2004.

## Integration Activity

The integration of Churchill was completed successfully in September 2005, ahead of schedule. It has delivered the expected transaction benefits, and it is expected that Churchill's profit in 2005 will be more than double its profit in 2002, its last year before acquisition. The integrations of First Active and Charter One remain fully on track.

## Capital

As indicated in August, the Group's Tier 1 capital ratio is expected to exceed 7% at the end of 2005, reflecting the Group's continuing strong capital generation. During 2005 total risk-weighted assets have maintained the good underlying growth trend achieved over recent years and, while there was an above-trend spike in risk-weighted assets at 30 June, there is not expected to be a similar phenomenon at the end of the year.

Sir Fred Goodwin, Group Chief Executive, commented: "Whilst market conditions in the UK have clearly changed during 2005, it is pleasing that as a result of the diversity of our income streams, the Group expects to be able to continue to deliver good results and strong financial metrics for the year."

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